



## 2025 Webinar Schedule

Revised 10/15/2024

**All webinars will be held at 2:00 p.m. Central unless otherwise indicated.**

### Auditing & Accounting

- 1/14/2025 **Call Report Series:**  
2025 Call Report Update & Avoiding Costly Mistakes  
Stephen J.M. Schiltz, CLA
- 3/6/2025 TRID: Auditing the LE & CD for Compliance  
Molly Stull, Brode Consulting Services, Inc.
- 4/1/2025 Flood: Auditing for FDPA Compliance  
Molly Stull, Brode Consulting Services, Inc.
- 4/2/2025 Liquidity & ALM Audit Issues  
David Heneke, CLA
- 4/15/2025 **Call Report Series:**  
Call Report Fundamentals for New Preparers & Reviewers  
Stephen J.M. Schiltz, CLA
- 5/6/2025 CECL: What Auditors & Regulators Will Expect  
Stephen J.M. Schiltz, CLA
- 7/15/2025 **Call Report Series:**  
Call Report Schedule A (Lending): Complexity Clarified  
Stephen J.M. Schiltz, CLA
- 7/24/2025 Troubled Loan Modifications: Evaluation, Tracking & Reporting  
Stephen J.M. Schiltz, CLA
- 10/7/2025 Conducting Your Annual ACH Audit  
Eric Wester, UMACHA
- 10/16/2025 **Call Report Series:**  
Call Report Financial Statements B-E  
Stephen J.M. Schiltz, CLA

## Collections

- 2/27/2025 Beginning Collector: What to Know on Day 1 & Beyond  
David A. Reed, Reed & Jolly, PLLC
- 3/10/2025 Commercial Loans: Foreclosing on Your Security Interest in Collateral  
Monday Shelli Clarkston, Spencer Fane LLP
- 3/18/2025 Intermediate Collector: Refining Skills Beyond the Basics  
David A. Reed, Reed & Jolly, PLLC
- 4/24/2025 Defaults on Consumer Mortgage Loans:  
Next Steps, Mitigation, Foreclosure Alternatives & More  
David A. Reed, Reed & Jolly, PLLC
- 7/8/2025 Managing the Repossession Process, Including Notice & Sale  
David A. Reed, Reed & Jolly, PLLC
- 9/3/2025 FDCPA: What's Expected as a Debt Collector?  
Molly Stull, Brode Consulting Services, Inc.
- 9/23/2025 20 Common Mistakes in Consumer Collections  
Shelli Clarkston, Spencer Fane LLP
- 10/2/2025 Consumer Bankruptcy – Chapters 7 & 13: Special Rules, Cramdowns & Risks  
Shelli Clarkston, Spencer Fane LLP

## Compliance

- 1/7/2025 BSA Officer Part 1: BSA Update for BSA Officers  
Dawn Kincaid, Brode Consulting Services, Inc.
- 1/13/2025 2024 HMDA Submission Due March 1, 2025: Updates, Challenges & Real-Life Examples  
Mon. 60 Min. Susan Costonis, Compliance Consulting & Training for Financial Institutions
- 1/16/2025 2025 Compliance Outlook: Regulator Expectations  
David A. Reed, Reed & Jolly, PLLC
- 2/4/2025 Simplifying the Compliance Function: Tools & Checklists to Stay on Track  
Molly Stull, Brode Consulting Services, Inc.
- 2/5/2025 **BSA Exam Manual Series:**  
History, Risk Assessments, Training, Audits, Internal Controls & BSA Officers  
Deborah L. Crawford, Gettechnical Inc.
- 2/12/2025 New Interagency Guidance on Reconsiderations of Value  
Molly Stull, Brode Consulting Services, Inc.

- 3/4/2025 **BSA Exam Manual Series:**  
CIP, CDD & High-Risk Customers  
Deborah L. Crawford, Gettechnical Inc.
- 3/13/2025 BSA Officer Part 2: BSA Reporting to the Board  
Dawn Kincaid, Brode Consulting Services, Inc.
- 3/24/2025 Open Banking, Banking as a Service & Lessons from Recent Enforcement Actions  
Monday Shelli Clarkston, Spencer Fane LLP
- 4/9/2025 **BSA Exam Manual Series:**  
SARs & CTRs: Program Management & Exemptions  
Deborah L. Crawford, Gettechnical Inc.
- 4/17/2025 Compliance Management System Overview & Best Practices  
Michael Christians, Michael Christians Consulting, LLC
- 5/7/2025 **BSA Exam Manual Series:**  
Monetary Instrument Records, Funds Transfers, 314a, 314b & OFAC & Special Measures  
Deborah L. Crawford, Gettechnical Inc.
- 5/15/2025 Effective Management of Credit Report Disputes  
David A. Reed, Reed & Jolly, PLLC
- 5/20/2025 BSA Officer Part 3: BSA/AML Deep Dive for the New BSA Officer  
Dawn Kincaid, Brode Consulting Services, Inc.
- 7/10/2025 AI/ChatGPT, Email, Social, E-Collaboration, Web & Mobile Policies  
Nancy Flynn, The ePolicy Institute
- 7/16/2025 Dormant Accounts & the Unclaimed Funds Process: Best Practices for Overcoming Challenges  
Dawn Kincaid, Brode Consulting Services, Inc.
- 7/23/2025 Beneficial Ownership: An Action Plan for Your Business Members  
Deborah L. Crawford, Gettechnical Inc.
- 7/30/2025 **Deposit Reg Series:**  
Truth in Savings Act  
Deborah L. Crawford, Gettechnical Inc.
- 8/6/2025 BSA Training for Board & Senior Management  
60 Minutes Mary-Lou Heighes, Compliance Plus, Inc.
- 8/19/2025 Record Retention Policy & Timeframes  
Shelli Clarkston, Spencer Fane LLP
- 8/27/2025 **Deposit Reg Series:**  
Regulation CC  
Deborah L. Crawford, Gettechnical Inc.

- 9/17/2025 The CFPB on Overdrafts, Junk Fees & Other Depository Issues  
Deborah L. Crawford, Gettechnical Inc.
- 9/24/2025 **Deposit Reg Series:**  
Regulation E  
Deborah L. Crawford, Gettechnical Inc.
- 10/1/2025 Unpacking Adverse Action Requirements  
Molly Stull, Brode Consulting Services, Inc.
- 10/29/2025 **Deposit Reg Series:**  
Regulations D, P & GG  
Deborah L. Crawford, Gettechnical Inc.
- 11/4/2025 ECOA & Fair Lending, Including AI in Lending, Exam Hot Spots & More  
Shelli Clarkston, Spencer Fane LLP
- 11/5/2025 Compliance with E-SIGN, E-Statements & E-Disclosures  
Nancy Flynn, The ePolicy Institute
- 11/6/2025 A Year in the Life of a Compliance Officer  
Dawn Kincaid, Brode Consulting Services, Inc.
- 12/2/2025 Payment Apps, Disputes & Reg E  
60 Minutes Emily Nelson, EPCOR

## **Directors**

- 5/29/2025 Building the Best Board Meeting: From Agenda to Action Steps  
David A. Reed, Reed & Jolly, PLLC
- 6/16/2025 Financial Literacy Part 1: How to Identify 7 Credit Union Risks Using Financial Statements  
Mon. 60 Min. Bryan Mogensen, CLA
- 8/21/2025 Financial Literacy Part 2: How to Interpret Key Ratios, Risks & Reporting  
Bryan Mogensen, CLA
- 10/23/2025 The Board Secretary Role:  
Organizing, Planning, Tracking & Maintaining Accurate Board Meeting Records  
Dawn Kincaid, Brode Consulting Services, Inc.

## **Frontline & New Accounts**

- 1/15/2025 **Frontline Series:**  
Comprehensive Teller Training: Checks, Compliance, Security & BSA  
Deborah L. Crawford, Gettechnical Inc.

- 2/6/2025 **Frontline Series:**  
Opening Deposit Accounts for Nonprofit Organizations  
Deborah L. Crawford, Gettechnical Inc.
- 2/19/2025 10 Ways to Prevent New Account Fraud  
Deborah L. Crawford, Gettechnical Inc.
- 2/26/2025 Business Accounts Beyond Basics: Multi-Tiered, Beneficial Ownership, CIP & CDD  
Deborah L. Crawford, Gettechnical Inc.
- 3/5/2025 Writing a Teller Training Program  
Deborah L. Crawford, Gettechnical Inc.
- 3/12/2025 **Frontline Series:**  
Opening & Maintaining Consumer Accounts  
Deborah L. Crawford, Gettechnical Inc.
- 3/17/2025 New Funds Availability Limit Update: Preparing for Reg CC Changes Effective July 1, 2025  
Dawn Kincaid, Brode Consulting Services, Inc.
- 4/23/2025 **Frontline Series:**  
Minor Accounts: Ownership, CIP, Access, Changes & Transactions  
Deborah L. Crawford, Gettechnical Inc.
- 5/21/2025 **Frontline Series:**  
Opening & Maintaining Business Accounts  
Deborah L. Crawford, Gettechnical Inc.
- 6/11/2025 Medallion & Signature Guarantee Risks, Rules & Best Practices  
Shelli Clarkston, Spencer Fane LLP
- 6/12/2025 Safe Deposit Box Disclosures, Due Diligence & Drilling  
Dawn Kincaid, Brode Consulting Services, Inc.
- 7/7/2025 Handling Court-Ordered Accounts: Estates, Guardianships, Conservatorships & Bankruptcies  
Monday  
Deborah L. Crawford, Gettechnical Inc.
- 7/9/2025 A to Z on Endorsements  
Deborah L. Crawford, Gettechnical Inc.
- 7/14/2025 Advanced CTR Completion: Beyond Basic Transactions  
Monday  
Dawn Kincaid, Brode Consulting Services, Inc.
- 7/29/2025 Powers of Attorney: Reviewing, Accepting, Scams & Red Flags  
Shelli Clarkston, Spencer Fane LLP
- 8/5/2025 Determining When to File a SAR  
David A. Reed, Reed & Jolly, PLLC
- 8/13/2025 SARs: Line-by-Line & Writing a Good Narrative  
Deborah L. Crawford, Gettechnical Inc.

- 8/20/2025  
60 Minutes      Opening Deposit Accounts Online: Risks, E-SIGN, Compliance  
Susan Costonis, Compliance Consulting & Training for Financial Institutions
- 9/4/2025      Dealing with Difficult Members: 5 Foolproof Techniques  
David A. Reed, Reed & Jolly, PLLC
- 10/15/2025    Checks, Mobile Deposits, Substitute Checks: Indemnities, Endorsements & Timeframes  
Deborah L. Crawford, Gettechnical Inc.
- 11/10/2025  
Monday      Opening Trusts & Fiduciary Accounts  
Mary-Lou Heighes, Compliance Plus, Inc.
- 11/19/2025    When a Depositor Dies: Actions to Take, Mistakes to Avoid  
Deborah L. Crawford, Gettechnical Inc.
- 12/3/2025      10 Common Errors on Nonresident Alien Accounts  
Deborah L. Crawford, Gettechnical Inc.

## **Human Resources**

- 1/6/2025  
Monday      Wisdom Gained from the EEOC's Biggest Rulings of 2024  
Diane Reed, CU Doctor
- 2/20/2025      Dealing with Employee Discipline, Complaints, Performance Issues & More  
Diane Reed, CU Doctor
- 3/19/2025      Comprehensive Employee Onboarding Using Innovative Techniques  
Diane Reed, CU Doctor
- 4/3/2025  
60 Minutes    Succession Planning for Leadership Continuity  
Tamra Gaines, Tamra Gaines & Associates
- 4/30/2025      Business Writing Boot Camp, Including Critique of Your Own Writing Sample  
Nancy Flynn, The ePolicy Institute

## **IRA**

- 1/21/2025      **IRA Series:**  
Final IRA RMD Regulations, Deadlines, Calculations, Reporting & More  
Loni Porta, Convergent Retirement Plan Solutions, LLC
- 1/27/2025  
Monday      **IRA Series:**  
IRA & HSA Update: The Latest Changes & Issues  
Loni Porta, Convergent Retirement Plan Solutions, LLC

- 3/11/2025 **IRA Series:**  
IRA Beneficiary Designations & Distributions: Options, Best Practices & Compliance  
Loni Porta, Convergent Retirement Plan Solutions, LLC
- 4/8/2025 Health Savings Accounts 101: Basic Operations, Plan Establishment, Eligibility & Contributions  
Loni Porta, Convergent Retirement Plan Solutions, LLC
- 9/18/2025 **IRA Series:**  
Traditional & Roth IRAs Part A: Eligibility, Contributions, Rollovers & Transfers  
Loni Porta, Convergent Retirement Plan Solutions, LLC
- 10/21/2025 **IRA Series:**  
Traditional & Roth IRAs Part B: Distributions, Taxation, Withholding & Penalties  
Loni Porta, Convergent Retirement Plan Solutions, LLC
- 11/17/2025 **IRA Series:**  
Monday IRA Year-End Wrap Up: Hottest Issues, Compliance & Reporting Responsibilities  
Loni Porta, Convergent Retirement Plan Solutions, LLC

## **IT**

- 1/29/2025 Simplifying the FFIEC's Architecture, Infrastructure & Operations (AIO) IT Booklet  
60 Minutes John Moeller, CLA

## **Lending**

- 1/8/2025 Consumer Lending Regulatory Compliance  
Mary-Lou Heighes, Compliance Plus, Inc.
- 1/9/2025 Regulatory Update for the Credit Analyst  
Robert L. Viering, RiverPointUSA LLC
- 1/28/2025 Consumer Loan Documentation: Developing a Comprehensive Checklist  
Dawn Kincaid, Brode Consulting Services, Inc.
- 1/30/2025 1071 Rule FAQs: Are You IN or OUT in 2025?  
60 Minutes Susan Costonis, Compliance Consulting & Training for Financial Institutions
- 2/3/2025 UCC Financing Statements: Completing, Filing, Amending & Renewing  
Monday Shelli Clarkston, Spencer Fane LLP
- 2/10/2025 Deciphering Tax Returns Part 1: Form 1040, Schedules B & C  
Monday Timothy P. Harrington, TEAM Resources
- 2/18/2025 Agricultural Lending Update  
Robert L. Viering, RiverPointUSA LLC

2/24/2025  
Monday Deciphering Tax Returns Part 2: Form 1040, Schedules D, E & F  
Timothy P. Harrington, TEAM Resources

3/25/2025  
60 Minutes Job-Specific BSA Training for Lenders  
Mary-Lou Heighes, Compliance Plus, Inc.

4/7/2025  
Monday SBA Update, Including Lessons Learned from 7(a) Loan Program Changes  
Kimberly A. Rayer, Starfield & Smith, PC

4/10/2025 Construction Loans: Framing a Strong Compliance Program  
Dawn Kincaid, Brode Consulting Services, Inc.

4/14/2025  
Monday Loan Participation Agreements  
Shelli Clarkston, Spencer Fane LLP

4/16/2025 HELOC Compliance: Disclosures, Documentation, Advertising, Amending & More  
Shelli Clarkston, Spencer Fane LLP

4/29/2025 Commercial Loan Documentation: Developing a Thorough Checklist  
Dawn Kincaid, Brode Consulting Services, Inc.

5/12/2025  
Monday Force-Placed Flood Insurance: Timing, Monitoring & Documenting  
Dawn Kincaid, Brode Consulting Services, Inc.

5/27/2025 Military Lending Act & Servicemembers Civil Relief Act  
Shelli Clarkston, Spencer Fane LLP

6/4/2025 Proven Steps to Successful Business Development in Any Economic Environment  
Tim Tivis, Pinnacle Training Group

6/10/2025 Writing Concise, Complete & Effective Loan Presentations  
Robert L. Viering, RiverPointUSA LLC

6/18/2025  
60 Minutes TRID: Changed Circumstances & Revised Loan Estimates  
Molly Stull, Brode Consulting Services, Inc.

8/12/2025 **Credit Analysis & Lending Series:**  
Cash Flow Analysis: Debt Service Coverage, Global Cash Flow & More  
Robert L. Viering, RiverPointUSA LLC

8/14/2025 Escrow Excellence: From Loan Estimate to Annual Analysis  
Molly Stull, Brode Consulting Services, Inc.

9/16/2025 **Credit Analysis & Lending Series:**  
Deeper Cash Flow Analysis, Balance Sheet & External Factors  
Robert L. Viering, RiverPointUSA LLC

9/25/2025 TRID Basics for Lenders & Processors  
Dawn Kincaid, Brode Consulting Services, Inc.



- 9/30/2025 Mortgage Lending Compliance Overview  
60 Minutes Mary-Lou Heighes, Compliance Plus, Inc.
- 10/8/2025 HMDA Part 1: Application Basics  
60 Minutes Susan Costonis, Compliance Consulting & Training for Financial Institutions
- 10/14/2025 **Credit Analysis & Lending Series:**  
C&I Lending for CRE Lenders  
Robert L. Viering, RiverPointUSA LLC
- 10/28/2025 HMDA Part 2: Demographic Collection  
60 Minutes Susan Costonis, Compliance Consulting & Training for Financial Institutions
- 11/13/2025 **Credit Analysis & Lending Series:**  
Collateral Analysis: Evaluation, Weaknesses & Monitoring Values  
Robert L. Viering, RiverPointUSA LLC
- 11/20/2025 HMDA Part 3: Commercial Loans  
60 Minutes Susan Costonis, Compliance Consulting & Training for Financial Institutions
- 12/9/2025 When a Borrower Dies: Actions to Take, Mistakes to Avoid  
Shelli Clarkston, Spencer Fane LLP

## **Marketing**

- 2/13/2025 Website Compliance: ADA Requirements, Common Issues & Best Practices  
Dawn Kincaid, Brode Consulting Services, Inc.
- 4/28/2025 Ways to Optimize & Maximize Your Website  
Monday Eric Cook, WSI & The LinkedBanker
- 5/8/2025 Strategic Marketing: Connecting with Diverse Generations  
60 Minutes Ali Mandell, MadAve Communications
- 8/26/2025 Harness the Power of AI in Your Marketing Strategy  
Eric Cook, WSI & The LinkedBanker
- 9/10/2025 Advertising Compliance: Web, Text, Print, TV & Radio  
Shelli Clarkston, Spencer Fane LLP

## **Operations**

- 1/22/2025 Marijuana Update: Implications of Schedule III Change, On-Boarding, Payments & Monitoring  
Deborah L. Crawford, Gettechnical Inc.
- 2/25/2025 Treasury Management: A Powerful Tool to Increase Deposits & Fee Income  
Marcia Malzahn, Malzahn Strategic, LLC

3/20/2025 2025 ACH Rules Update  
Shelly Sipple, EPCOR

3/27/2025 FedNow Beyond Basics: Getting the Most Out of Instant Payments  
60 Minutes Sharon Hallmark, EPCOR

5/1/2025 Credit Push Scams: Return Requests & Reversals  
Jessica Lelii, Macha/PAR

5/5/2025 Mortgage Servicing Rules for Small Servicers  
Monday Dawn Kincaid, Brode Consulting Services, Inc.

5/13/2025 Timely & Accurate Check Adjustments: Reducing Risk & Loss  
Michele Barlow, Macha/PAR

6/5/2025 Mastercard Debit Card Chargebacks: Rules, Rights & Challenges  
Diana Kern, SHAZAM, Inc.

6/24/2025 ACH Boomerang: Exceptions from the ODFI Perspective  
Shelly Sipple, EPCOR

6/25/2025 ACH WSUDs vs. Stop Payments: Clarifying the Confusion  
Kari Kronberg, Macha/PAR

7/1/2025 Are You Liable? Forgeries, Remotely Created/Deposited Items, Fraudulent ACH,  
Unauthorized Electronic Withdrawals & More  
Shelli Clarkston, Spencer Fane LLP

7/17/2025 Visa Debit Card Chargebacks: Rules, Rights & Challenges  
Diana Kern, SHAZAM, Inc.

7/31/2025 Check Warranties & Indemnities: Understanding UCC 3 & 4  
Michele Barlow, Macha/PAR

9/11/2025 Job-Specific BSA Training for Operations Staff  
Dawn Kincaid, Brode Consulting Services, Inc.

9/22/2025 ACH Reclamations & Garnishments  
Monday Shelly Sipple, EPCOR

10/9/2025 Responding to Subpoenas, Garnishments & Levies  
David A. Reed, Reed & Jolly, PLLC

10/22/2025 1099 Reporting: Foreclosures, Repossessions & Debt Settlements  
Shelli Clarkston, Spencer Fane LLP

11/25/2025 ACH Return Reason Codes Explained  
Kimberly Ellis, UMACHA

**Speaker Change 10/8/24**

## **Security & Fraud**

- 3/3/2025  
Monday      Beginning Security Officer: Dos, Don'ts & Compliance  
Barry Thompson, Thompson Consulting Group, LLC
- 4/22/2025      Security Officer Reports to the Board: Timing, Contents & Requirements  
Barry Thompson, Thompson Consulting Group, LLC
- 5/28/2025      Internal Fraud: A Look at the Thieves from Within  
Barry Thompson, Thompson Consulting Group, LLC
- 6/26/2025      **Frontline Series:**  
Identifying Fraud on the Frontline  
Dawn Kincaid, Brode Consulting Services, Inc.
- 8/7/2025      Effectively Managing Wire Transfer Fraud  
Dawn Kincaid, Brode Consulting Services, Inc.
- 12/11/2025      Preparation, Risk & Critical Robbery Training  
Barry Thompson, Thompson Consulting Group, LLC

## **Senior Management**

- 5/14/2025      Risk Management & Artificial Intelligence: Innovations, Challenges & Future Trends  
Angela Murphy, Pidgin/Payments Elsa
- 6/17/2025      Creating a Unique Strategic Plan for Your Financial Institution  
Marcia Malzahn, Malzahn Strategic, LLC
- 10/30/2025      Performance-Based Compensation Strategies for Credit Unions  
Jeff Fairchild & Mike Blanchard, Blanchard Consulting Group

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